

WARRANTY REGISTRATION FORM

To validate the 1 year warranty, please complete the details below. In addition we would request that you help us improve our products and service to you by completing the questionnaire and return to the address below. Personal details are not made available to any other person or organisation and are sole property of the retailer whom the transaction was made and with Horn.

You are only requested to fill in one sheet per purchase.

Horn Australia Pty Ltd
P.O. Box 604 Ingle Farm 5098
South Australia

Mr Mrs Miss Ms

Name: Date:

Address: State: Postcode:

Email Address: Phone:

Name of Retailer: Suburb: State:

Model: Colour: Serial Number:

We would appreciate your assistance by answering the following questionnaire.

Please tick the appropriate box where applicable.

1. What features attracted you to this product?
- Compactness
 - Large desk surface area
 - Drawer storage
 - Return desk feature
 - Ability to store all computer hardware
 - Appearance
 - Quality
 - Colour
 - Price
 - Other

2. What will you be using this product for?
- Desktop PC
 - Laptop
 - Other

3. What are the main uses of your computer?
- Playing games
 - Learning/Study activity
 - Work activity
 - Personal activity
 - Internet activity
 - E-mail
 - Other

4. Please indicate which age group you are in?
- Up to 25 years
 - 26 - 35 years
 - 36 - 45 years
 - 46 - 55 years
 - 55+

5. Did you make the decision to purchase?
- Yes
 - No
 - Consulted – Partner/Children/Parent

6. Which would best describe your household?
- Couple no children
 - Couple with children
 - Single parent + children
 - Single person
 - Other

7. What type of hardware do you have?
- Monitor 15" or less
 - Monitor 17" or more
 - Scanner
 - Printer
 - Modem
 - Speakers
 - Keyboard/mouse
 - Other

8. In what room of the home is the computer desk located?
- Study/Office
 - Living room
 - Bedroom
 - Spare Room
 - Other

9. Where did you look to find a new computer desk?

- Computer Store
- Office Furniture
- Office Supply
- Furniture and Electrical Store
- Furniture Store
- Direct Mail
- Internet
- Other

10. What did this product replace?

- Dining Table
- Kitchen Table
- Common Desk
- Computer Desk
- Other

11. Is this your first computer desk purchase?

- Yes
- No

12. Are you aware of Horn Sewing and Craft Furniture?

- Yes
- No

Did this influence your decision to purchase?

- Yes
- No

13. How did you become aware of this product?

- Friend/Relative recommendation
- Retailer advertising
- Department store catalogue
- Newspaper
- Television Advertising
- Magazine
- Internet
- Other

14. What could we do to make the product better?

- More drawer storage
- More shelf area
- Larger desk area
- More CD storage
- Additional Bookshelf unit
- Other

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Any other comments about the product?

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Thank you for taking the time to complete this questionnaire. This information will help us improve our service to you in the future. We would be grateful if you could send it along with the completed Warranty Registration form to your nearest Horn Office address.